

Notice of Your Right to Receive Your Retirement Benefit Statements on Paper

You have the right to choose how you receive your retirement plan account statements.

Under the current rules, you may elect to receive by mail one paper statement annually, with all other statements delivered electronically. Also, as a participant in the PetSmart Puerto Rico Retirement Plan, you may elect to receive all your statements on paper.

How to enroll in e-statements

If you prefer to receive your statements electronically, you may enroll in e-Statements by following these steps:

- Go to www.popular.com/401k
- Select Forms & Reports from the options menu
- Click on e-Statements
- Check “I Agree” to enroll in the service

Once enrolled, you will receive an email each quarter letting you know when your statement is available.

Please note that you will need *Adobe Acrobat Reader* to view your statements. You may download it free of charge from the same website under **Forms & Reports** section.

Main benefits

- 24/7 access to your current and past statements.
- State-of-the-art security protocols ensure that only authorized individuals can access Banco Popular’s web applications and their underlying content.¹
- e-Statements are available online days earlier than paper statements arrive by mail.
- Go green and help protect our planet!



Need help or want to make changes?

If you need assistance or would like to make changes to your delivery preference, you may contact the Customer Service team at Telebanco Popular® available at 787.724.3657 (option #2, three times) and can help you:

- Request a printed copy (mailed to you at no cost)
- Cancel electronic delivery (future statements will be sent by mail)

¹ For more information go to Popular’s Security Policy: <https://www.popular.com/en/security/>