



BENEFITS AND PAY INFORMATION

2023

This summary is important information about your benefits and final pay cheque following your last day of employment with PetSmart. This is a summary and does not replace or alter the official documents that legally govern the terms and operation of PetSmart's benefits plans, policies and procedures.

I. BENEFITS

A. Extended Health/Dental/Vision Coverage

Coverage for medical, dental, and vision ends at 11:59 PM on your last day of employment unless there has been a communicated continuation of benefits. If you're enrolled in medical, dental or vision at the time your employment ends, you may elect to continue your coverage through FollowMe with Manulife for a limited time. You'll have 90 days to make your FollowMe elections without evidence of insurability. You will be responsible for paying the full cost of premiums. Contact a FollowMe representative for coverage options and cost at 1-844-378-3866 or email am_info@manulife.com.

Other options besides FollowMe: Using our ALLY EAP program you can request a search of all available independent benefit providers by going online <https://www.guidanceresources.com/> using -WEB ID PetSmart or calling 1-855-201-3843.

B. Company Paid Basic Life Insurance, Dependent Life Insurance and Optional Life Insurance

Participation in the Company Paid Basic Life, Dependent Life and Optional Life Insurance coverage will end on your last day of employment. If your Group Benefits terminate or reduce, you may be eligible to convert your Employee Life Insurance to an individual policy, without medical evidence. Your application for the individual policy along with the first monthly premium must be received by Manulife Financial within 31 days of the termination or reduction of your Employee Life Insurance. For more information on the conversion privilege, please contact your Plan Administrator hrsharedservices@petsmart.com.

C. Accidental Death and Dismemberment

Participation in Accidental Death and Dismemberment coverage will end on your last day of employment. There is no conversion policy available.

D. Short-Term and Long-Term Disability

Benefits coverage under all disability plans will end on your last day of employment. There is no conversion policy available.

E. Savings Plan (RRSP/DPSP)

For information on your PetSmart Savings Plan, please contact Canada Life at 1-800-724-3402 to settle your account. An email with settlement options for your account will be sent within 30 days of your last day of employment directly from Canada Life.

F. Tuition Assistance Program

For questions about this program, call HR Shared Services at 1-866-263-8411.

G. Ally

Eligibility to use Ally, our employee assistance program remains active for you and members of your household for 90 days after your last day of employment. Access online at <https://www.guidanceresources.com/> using WEB ID PetSmart or by calling 1-855-201-3843.

H. Perkopolis Discount Program

You can continue participation in the Perkopolis discount program 90 days after separation at <https://www.perkopolis.com/>.

I. PetSmart Associate Discount

PetSmart Associate discounts end at 11:59 PM on your last day of employment unless there has been a communicated continuation of benefits.

II. PAY CHEQUE AND PAID-TIME OFF

A. Vacation Pay

Payment will be made for any accrued vacation hours less the hours already taken during the calendar year.

B. Sick Leave/Discretionary Days

Unless otherwise required by law, as is the practice with most employers, there is no payout for unused Sick Leave or Discretionary Days.

C. Final Pay

Final pay for discharged associates will be provided according to the applicable provincial laws. For questions regarding your final pay, contact the HR Shared Services Team at 1-866-263-8411 or email hrsharedservices@petsmart.com.

III. EMPLOYMENT VERIFICATION

Requests for employment verification can be made by contacting the HR Shared Services Team at 1-866-263-8411 or email hrsharedservices@petsmart.com.

IV. EMPLOYMENT INSURANCE

Records of Employment are submitted electronically to Service Canada and are no longer mailed out to associates upon termination, resignation, or leave of absence from PetSmart. To obtain a copy of the Record of Employment, associates can visit the 'My Service Canada Account' page online. From the 'My Service Canada Account' section, they can view and/or print copies of ROE's. To access My Service Canada Account, please visit www.servicecanada.gc.ca/eng/online/mysca.shtml. If you have questions concerning your Record of Employment, please contact hrsharedservices@petsmart.com.

V. ADDRESS CHANGE

To ensure PetSmart maintains a current address on file for T4's and T2200's, please remember to notify the HR Shared Services Team at 1-866-263-8411 of address changes.

VI. QUESTIONS

For more information about any of our **benefits**, please contact the PetSmart Benefits Team at 1-866-263-8411 or e-mail them at benefits@petsmart.com.

For **payroll** questions, please contact the HR Shared Services Team at 1-866-263-8411 or email them at hrsharedservices@petsmart.com.